



Dispatch Services Agreement

1. RECITALS

This agreement made as of this _____ day of (month), 2020 , by and between **Plugged In Dispatch LLC**, hereinafter referred to as (“Plugged”) and _____ (Contact Name) of _____ (Company Name), hereinafter referred to as Client.

Whereas, Client is a Carrier/Owner Operator, desiring to retain **Plugged In Dispatch LLC** to provide dispatch services.

Whereas, **Plugged In Dispatch LLC** is a transportation dispatcher handling the necessary paperwork between shippers and the Client.

The Client must prior to the implementation of this agreement furnish to **Plugged In Dispatch LLC** the following:

1. A Copy of Client’s Certificate of Authority
2. **Proof of Insurance Certificates**\$1,000,000 liability insurance and at least \$100,000 cargo coverage.**
3. A signed W-9.
4. This Agreement form completed, dated, and signed.

2. STATEMENT OF WORK

Plugged In Dispatch LLC will:

1. Book 100% loads on the Client’s behalf.
2. Send rate confirmations to Clients.
3. Find freight that best matches the profile for the Client.
4. Upon the Client agreeing to the load, Plugged will email to shipper / broker the Clients, Authority, W-9, proof of insurance, and order insurance certificates if required, along with any other required supporting documentation.
5. Handle the setting of appointments if necessary.
6. Prepare directions to shipper/consignee, if necessary.
7. Provide access to our rates and shippers depending on location of the truck.
8. Assist with any problems that arise in the transit of the load when necessary, within our capabilities. Client is responsible for own equipment, we can direct you to a service that may be helpful.
9. All load information is available to the Client at all times, **Plugged In Dispatch LLC** will retain the dispatch, accessory information, etc. until the load is completed.
10. Upon forwarding the final load confirmation, and mailing all documentation to the Client, the services of **Plugged In Dispatch LLC** have been fully performed.



3. Obligations of Dispatcher

1. Dispatcher agrees to handle paperwork, phone, and fax to and from the Broker or Shipper to tender commodities or shipments to Client for transportation in interstate commerce by Client between points and places within the scope of Client's operating authority.
2. Dispatcher bears no financial or legal responsibility in the transaction between the Shipper, Client agreement.
3. Dispatcher will:
 1. Make a 100% effort to keep Clients truck(s) loaded.
 2. Client will be contacted about every load we find offer, and the driver will **accept or reject** the load. Client cannot cancel once the load is booked.
 3. Invoice the Client each week on Monday and provide a copy of each load confirmation sheet the client being billed.

4. Obligations of Client

1. Client gives **Plugged In Dispatch LLC** authority to provide his/her signature for rate confirmation sheets, invoices and associated paperwork necessary for securing cargo and billing purposes.
2. Client agrees to collect payment from the Shipper promptly, following receipt of a freight bill and proof of delivery of each shipment to its assigned destination, free of damage or shortage. The amount to be paid by Shipper to Client shall be established between the parties on a per shipment basis prior to commencement of each individual shipment. A load confirmation including details of shipment and revenue to be paid will be supplied via FAX or EMAIL by Shipper to Client. Confirmation will be signed by **Plugged In Dispatch LLC** and returned via FAX or EMAIL to Shipper.
3. Client agrees to text **Plugged In Dispatch LLC** when they arrive at the shipper.
4. Client agrees to text **Plugged In Dispatch LLC** once loaded.
5. Client agrees to text **Plugged In Dispatch LLC** once they arrive to the receiver.
6. Client agrees to text **Plugged In Dispatch LLC** once loaded from receiver.
7. In the event of a breakdown, Client is responsible for contacting roadside. We recommend signing up with a roadside company and issuing that contact info to your driver. Client is responsible for payment of any needed repairs.
8. Client nor driver is allowed to cancel once a load is booked.
9. Client is responsible for obtaining all permits.

5. PERCENTAGE RATE AGREEMENT

7% Pay Per Load Semi- Dry Van, Reefer, Flat Bed, or StepDeck

8% Hotshot 30 foot - 40foot

10% PART-TIME- part time trucks are charged more if you choose to not use us on every load. It takes time away from the dispatcher finding loads for full-time trucks.

10% PART-TIME Hotshot also

A five (5) day grace period will be allowed before the account becomes overdue. At 13 days the account will be suspended and a reactivation fee of One Hundred Dollars (\$100.00) will apply in addition to any overdue fees. After thirty (30) days the account may be placed for collection.

Plugged will invoice the Client as per the terms of the agreement via Email, U.S. Mail or faxing said invoice.

Payment can be made to **Plugged In Dispatch LLC** by PayPal, Zelle, Quickbooks, Apple Pay, Wires, ACH Deposits, Certified Check, Cash App nor Venmo are accepted. Once the payment is processed the Client will be sent a confirmation receipt via email, fax or US Mail.

6. ADDITIONAL PROVISIONS

Once a load has been set up for the Client and all information given, it will be the responsibility of the Client to handle directly with the shipping party any problems, issues, delays, overages, shortages, damages, or billing and collections issues, unless, you have made arrangements for additional services from **Plugged In Dispatch LLC**

In no event will **Plugged In Dispatch LLC** be liable for any incidental, consequential, or indirect damages for the loss of profits, or business interruption arising out of the use of the service.

A. Effective Date

This AGREEMENT shall be deemed to be effective on the first date that CARRIER and DISPATCHER commence business together, and the parties hereby agree that the provisions herein properly express and memorialize the complete understanding as contained in any prior agreement either written or verbal.

Agreement shall be in effect upon the date signed by both parties to this Agreement and shall be in effect until the revocation of the Limited Power of Attorney or until notice is given by DISPATCHER. CARRIER must send notification by emailing said Revocation Notice to: Plugged In Dispatch LLC at Info@pluggedindispatch.com

B. Loading Procedures

Commercial vehicles must be loaded in such a manner as to prevent its cargo from leaking, spilling, blowing or falling from the vehicle. The cargo must be immobilized or secured to prevent shifting to the extent that the vehicle's stability or maneuverability is affected. All vehicle structures, systems, parts and components used to secure cargo must be in proper working order with no damaged or weakened components that will adversely affect their performance. Cargo must be firmly immobilized or secured on or within a vehicle by structures of adequate strength, dunnage or dunnage bags, shoring bars, tie-downs or a combination of these. Articles of cargo that are likely to roll must be restrained by chocks, wedges, a cradle or equivalent means to prevent rolling. Federal regulations provide for specific means of securing logs, building products, metal coils, paper rolls, concrete pipes, inter-modal containers, automobiles, heavy equipment, crushed vehicles, and boulders. Cargo must be secured so that when a vehicle decelerates at a rate of twenty (20) feet per second, the cargo will remain on the vehicle and will not penetrate the vehicle's front-end structure. Any vehicle having a load or component which extends beyond the sides more than four (4) inches or more than four (4) feet beyond the rear must have the extremities marked with a red or orange fluorescent warning flag. If the projecting load is two (2) feet in width or less, only one flag is required at the extreme rear of the load. If the projecting load is greater than two (2) feet in width, two flags must be used at the extreme width and length on each side of the load.

C . Responsibilities for Proper Loading

A driver cannot operate a commercial vehicle unless (1) the cargo is properly distributed and adequately secured, (2) the means of fastening the cargo is secured, and (3) the cargo does not obscure the driver's view or interfere with the movement of his arms or legs. A driver must assure himself that the load is adequately secured before he drives the vehicle and must examine the cargo and its load-securing devices within the first fifty (50) miles after beginning a trip and adjust the load-securing devices as needed. The driver must also reexamine the cargo and its securing devices when he makes a change of his duty status, after the vehicle has been driven for three hours, or after the vehicle has been driven one hundred fifty (150) miles whichever comes first. The load inspection procedures do not apply to a sealed trailer when the driver has been ordered not to open it or to a trailer that has been loaded in a manner that makes inspection of the cargo impracticable.

If a member of the public is injured because of improperly loaded cargo, both the shipper who loaded the cargo and the Client may be held liable for the injury. A shipper that assumes responsibility for loading the vehicle can be held liable for improperly securing a load under a common law theory of negligence, and federal regulations will provide evidence of the proper standard of care to be utilized by the shipper in loading the vehicle. When the driver himself is injured in an accident, the shipper cannot be held liable for the improper loading of the vehicle unless the loading defects are latent and concealed and cannot be discerned by ordinary observation by the agents of the Client. In determining if the defect in loading is patent and should have been discovered by the driver, a court will take into consideration the experience of the driver and whether the driver is given assurances by the shipper's employees that there is no defect in the loading of the cargo. A motor Client cannot be held liable for improperly loading a sealed trailer since the driver does not have the opportunity to inspect the load. When a person is injured during the loading or unloading process at the shipper or consignee's facility, the trucking company's liability will be determined according to the rules applicable to the facility owner, and the company will be subject to the same liability or freedom from liability as the owner.

5. DISCLAIMER

Plugged In Dispatch LLC is NOT responsible for:

1. Billing Issues.
2. Load problems.
3. Advances (All advances will have to be handled directly between Client and Shipper/Broker).
4. Handling and storage of paperwork (All documents will be sent to Client unless other arrangements are made)
5. DOT Compliance issues.
6. Insurance increases.

6. GOVERNING LAW

This agreement shall be governed by and construed in accordance with laws of the State of Georgia without giving effect to any choice of law or conflict of laws provision or rule (whether of the State of Georgia or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the State of Georgia.

7. JURISDICTIONS AND VENUES

Plugged In Dispatch LLC and the Client hereby consent to and agree to submit to the jurisdiction of the Federal and State courts located in Atlanta GA. in connection with any claims or controversies arising out of the agreement. IN WITNESS WHEREOF, the parties hereto have executed this agreement as the date written.

Date:

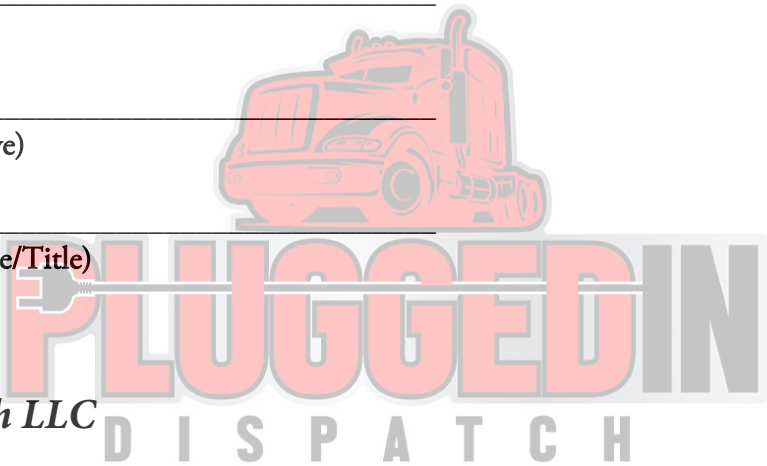
(Print Company Name)

(Signature of Representative)

(Print Representative Name/Title)

Date:

Plugged In Dispatch LLC



(Plugged Representative)

(Print Representative Name/Title)